Deployment Center
2.1
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Getting started with Deployment Center

Deployment Center is a centralized web application for deploying software to Teamcenter environments. Deployment Center gives you access to multiple environments from a single, centralized location. It simplifies the process of installing and updating software and automates deployment. You can manage a variety of Teamcenter environments more efficiently.

Download software packages to a central location, set up your installation or upgrade in Deployment Center, and generate deployment scripts. Run the scripts on target machines that access and install the software.

Benefits

- Deploy, manage, and maintain multiple versions of software in multiple Teamcenter environments from a single web application with authenticated user access.

- Reduce the costs of managing Teamcenter environments by reducing the number of people, steps, and time involved in software deployment.

- Provide a centralized location to create and view Teamcenter environments and view deployment information.

- Ensure consistency and accuracy by reviewing and adjusting deployment configuration before rollout to Teamcenter environments.
• When setting up your environment, take advantage of entering parameters for one component and having those values shared with related components. For example, when you enter a machine name or port number for a component, that information is shared with other components that require the same information.

**Flexible administration of software deployment**

The software deployment process is accomplished in two phases.

1. Select the software and configure the deployment in the Deployment Center web application. You can manage responsibility for software deployment using a single administrator or share it among the site's deployment experts. For example:
   - A business analyst could make decisions about choosing the applications. Business analysts can choose the software versions and the applications needed by business units.
   - An administrator could make decisions about the machines, ports, URLs, user names, passwords, and component settings for the target machines in an environment. Administrators can make deployment selections based on knowledge of hardware infrastructure, number of users, and which applications are used by business units.

2. After reviewing the deployment configuration, generate the deployment scripts and deploy the software on the target machines.

**Manage software deployment in Teamcenter environments**

You can deploy a variety of software among your Teamcenter environments. A typical deployment process specifies software configuration and generates deployment scripts that install or update the software on target servers using software kits from a common repository.

**Documentation coverage**

This documentation describes how to create, deploy, and manage your Teamcenter environments using Deployment Center. To learn how to deploy your specific software or application, refer to the documentation for your version that you plan to install or update.

**Deployment considerations**

Information about enhancements and new features is in *What's new in Deployment Center 2.1.*


**Find software support on GTAC**

For information about specific supported Teamcenter Foundation, Active Workspace, and other software, check compatibility in the *Internal Interoperability – Teamcenter Compatibility Matrix*, available from:


**Deploying custom software with Deployment Center**

You can deploy Business Modeler IDE template packages created in Teamcenter 11.3 and later.
Limitations

For information on what is supported in this release, consult the DeploymentCenter_2.1_README.pdf, available from the Siemens PLM Software GTAC download site where you obtained the Deployment Center 2.1 product download:

http://www.siemens.com/gtac

To perform additional deployment actions that are not yet available in Deployment Center, run Teamcenter Environment Manager (TEM) on the target servers to complete your environment updates and configuration.

Deployment process

An advantage of using Deployment Center is its ability to simplify your deployment. Deployment Center generates installation or update scripts that you copy to each target machine and then run in a command shell. Each script contains the designated target machine name, what to install or update on the target machine, and the software configurations you specify in Deployment Center.

Your deployment choices are automatically saved in Deployment Center as you go, which allows time to confirm your settings before committing to a deployment. Others can log on to Deployment Center and review the choices and parameter settings before generating the deployment scripts.

When you enter user names and passwords for server components in Deployment Center, passwords are encrypted using AES128 bit encryption in the generated deployment scripts.

Typical approach for deploying software

The general process flow:

1. Plan where to stage the Teamcenter and related software in a centralized repository location. Download your software installation kits and choose where to stage them for deployment:

   Software staging options

   • Keep the software in the repository on the Deployment Center web server. Map or mount a drive to that location on each target server, and specify that path in the -softwareLocation argument when you deploy. Use this option if you don’t have spare server space located near the target servers.

   • Copy the software to a shared location that is convenient to the target servers. Map or mount a drive to that location on each target server, and specify that path in the -softwareLocation argument when you deploy. Plan for enough disk space to hold the entire set of deployment software for an environment. Use this option to have the software in one location that is easier to access during installation. This option is best for environments with servers on multiple operating systems.

   • Copy all of the software for a deployment to each target machine, ensuring each target server gets the complete set of software. Specify the path in the -softwareLocation argument when you deploy. Plan for additional disk space on each target server. Use this option to install software more quickly.
After you unzip and place the software kits in the repository, you are ready to deploy. The software is listed on the **Software Repositories** page in Deployment Center.

This is the location you specify for the `-softwareLocation` deployment script argument.

2. Start and log on to Deployment Center.

You can display existing, registered Teamcenter environment properties. For each environment, you can view the deployed software, applications, and server component parameters.

3. Registered environments are listed on the **Environments** page. You can create and manage registered environments:
   - **Create a new environment** in Deployment Center if you are beginning with a new installation of Teamcenter. In a new environment, you can view basic properties before deployment.
   - **Register your existing Teamcenter environments** with Deployment Center. The registration process provides information about existing software, applications, and components. Deployment Center displays this information after registration. You can evaluate each environment before you make deployment selections.

   Register your existing environment by running the `send_configuration_to_dc` script locally on your Teamcenter environment's corporate server. The script sends the environment information to Deployment Center.

   The **Machines** page lists all server machines used by components in registered environments. The machines from registered environments are also available from the **Machine Name** list for components.

4. After staging your software download kits, display the repository contents. The **Software Repositories** page lists all software kits available for deployment. Determine whether you have software dependencies, and be sure you have all of the necessary software kits downloaded for your environment.

5. In Deployment Center, choose the software and applications you want to install in the environment.

6. Determine whether to deploy in a multiple server environment or on a single machine. If your components are on multiple servers, verify the server for each component.

7. Select server components and enter or confirm their configuration parameter values. Some components may be automatically selected for you.

   Selections and settings are saved as you go, so you can take your time to review and verify them. If you are unsure of your setup or you need to make changes, return later to complete or update your settings before deployment.

8. After you verify your configuration information, generate the deployment scripts and then copy each script to its corresponding target machine.

9. Run the deployment scripts on each of the target machines. Be sure the software downloads are available from the shared repository and that the target machines can access it.
10. To perform additional deployment actions that are not yet available in Deployment Center, run Teamcenter Environment Manager (TEM) on the target servers to complete your environment updates and configuration.

Return to Deployment Center if you want to:

- Install or update additional applications and components in Teamcenter environments managed from Deployment Center.
- Perform maintenance on component configuration or parameter values after installation or update in the environments managed from Deployment Center.

**Deployment Center architecture**

The basic architecture of Deployment Center is comprised of several main parts that communicate with each other.

- **Jetty web server and the Deployment Center web application**
  A Jetty web server is automatically installed and configured for Deployment Center, and the installation automatically deploys and runs the Deployment Center web application. No additional installation or configuration is required for the Jetty web server or the Deployment Center web application. Access the web application from a web browser on any machine.

- **H2 database**
  The H2 database is also automatically installed and configured for Deployment Center. The database stores information about the Teamcenter environments registered with Deployment Center. No additional installation or configuration is required for the H2 database.

- **Repository and the repository service**
  The repository stores the downloaded software kits. Deployment Center uses the repository subdirectories when it registers Teamcenter environments and displays choices for installing and updating software and applications.

  You provide the repository directory location during installation of Deployment Center. Be sure that repository location has adequate disk space available to store all the software kits needed for your deployments.

  The repository subdirectories are automatically created:

  - **dc_contributions**
    Contains the Deployment Center files for versions of Teamcenter, Active Workspace, Business Modeler IDE, and other supported software.

    **Caution**
    Do not make changes to this directory.

  - **deploy_scripts**
    Contains a directory for each environment managed by Deployment Center. Generated deployment scripts and related files are placed in the appropriate environment subdirectory in a timestamped folder. The Deployment Center populates this directory structure for installing software.
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Caution
Do not make changes to this directory.

- **software**
  Contains the software you want to install or update using Deployment Center. Download Teamcenter software from the GTAC software download site, unzip the archives, and then copy the unzipped folders into the **software** directory.

  Deployment Center automatically scans this directory and displays the list of selections on the **Software Repositories** page.

- **system**
  Stores Deployment Center software files.

  Caution
  Do not make changes to this directory.

The repository service is automatically installed when you install Deployment Center. The repository service runs automatically and monitors the repository. The repository service reports the software kits to Deployment Center and populates the list of available software selections.

Staging area

The staging directory is where Deployment Center stores the generated deployment script ZIP files that are created when you finish the deployment tasks. Copy the deployment scripts to each of the target machines. If you have configured components that run on multiple machines in the environment, there is one generated deployment script ZIP file for each machine.
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System requirements

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<th>Free disk space</th>
<th>Free RAM</th>
<th>Third-party software</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 7, Windows</td>
<td>200 MB</td>
<td>2 GB minimum</td>
<td>JRE 1.8 or later</td>
</tr>
<tr>
<td>Server 2008 R2, Windows Server 2012,</td>
<td>Additional disk space is required to store software download kits</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Windows Server 2016</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>All systems must be 64-bit</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

System software and hardware support for your Teamcenter environments is available from GTAC. You must have a WebKey account to access GTAC.

- Certifications are available from the hardware and software certifications page:
  

- The Teamcenter Compatibility Matrix is also available from the hardware and software certifications page. Under Additional Resources, click Internal Interoperability – Teamcenter Compatibility Matrix.

Install Deployment Center

Prepare to install Deployment Center

Before you begin the Deployment Center installation, check:

- The server meets system requirements.

- The repository directory for Deployment Center has sufficient disk space for software storage.

- The server directory path for Deployment Center has write access.

  **Note**
  
  Be sure the path does not contain spaces or quotation marks.

- The port you want to use for the Deployment Center web server is not in use.

- The port that you want to use for the repository to communicate with the Deployment Center server is not in use.
• The installing user account has administrative privileges so that the Deployment Center service is installed correctly.

Install Deployment Center

1. Download the installation ZIP file for Deployment Center from the GTAC software Download page.

2. Install the supported JRE version of Java and set JAVA_HOME to the location.

3. Extract the Deployment Center installation ZIP file to the server where you want to run Deployment Center. The server must be accessible to the Teamcenter environments where you want to install and manage software.

4. Open a command prompt window and navigate to the location where you extracted the Deployment Center installation software. Go to the deployment_center directory.

5. Run deployment_center.bat using the following arguments. Required arguments are noted; running Deployment Center as a service is optional.

   -install (required)
   Run in install mode.

   -serverDir (required)
   Specify the full path to the directory for the Deployment Center web server and the database. The path can't contain spaces.

   -serverPort (required)
   Specify the port where the Deployment Center web server listens for requests.

   -repoDir (required)
   Specify the full path to the directory for the Deployment Center repository. The path presumes that the required software subdirectory exists.

   You can choose to map a drive to an existing software repository.

   -repoPort (required)
   Specify the port where the Deployment Center repository listens for requests from the Deployment Center server.

   -user (required)
   Specify the user name for Deployment Center. The user views environments, sets up installations, and generates deployment scripts. Specify a user name and remember it for logon later.

   -password (required)
   Specify the password for the Deployment Center user. Remember it for logon later.

   -serviceName (optional)
Specify the service name for the Deployment Center web server. If you omit this argument, the server is not installed as a service and must be started manually.

-serviceDName (optional)

Specify the service display name for the Deployment Center web server.

For example:

deployment_center.bat -install -serverDir=D:\apps\deployment_center\server -serverPort=9090 -repoDir=D:\apps\deployment_center\repo -repoPort=9595 -user=dcadmin -password=dcadmin -serviceName=DC_Service

6. In this step, the script prompts you to choose whether to participate in the Product Excellence Program.

Choose Y to participate or N if you do not want to participate.

Privacy statement

The Product Excellence Program helps Siemens PLM Software understand how customers use our products and assists us in improving our products. The program is anonymous and participation is voluntary.

The Product Excellence Program is designed to protect the privacy of the user and the intellectual property created through the use of Siemens PLM Software products.

How does it work?

The Product Excellence Program is used to collect data about your installation, the features you use and how you use them. The data is sent to Siemens PLM Software for analysis. By examining usage patterns from a large number of people, we gain insight into how the products are used and how to improve the software in future releases. Data collection occurs in the background as you use the software and does not affect performance or functionality.

What data is sent?

The data collected can vary by product and by release as we gain more insight or add new capabilities. The Product Excellence Program may collect information on the functions utilized, the operating environment (for example, OS, RAM, graphics, etc.), product version, or other indications of user interactions. This data is solely used by Siemens PLM Software to improve our products and is never shared with any third party.

There is no contact information in the data and Siemens PLM Software will not contact you by phone or email as a result of the data collected. Absolutely no information about the data you create or manage is collected.

Participation is optional.

You can review and control your participation at any time.

You can opt out of the Product Excellence Program during installation or after installation. Change your decision to join or opt out at any time.

What does this mean for Deployment Center?
The following table provides examples of the type of usage data that is collected by Siemens PLM Software and, equally as important, clarifies what data is not collected by Siemens PLM Software.

<table>
<thead>
<tr>
<th>What we collect</th>
<th>What we do not collect</th>
</tr>
</thead>
<tbody>
<tr>
<td>The data collected contains information about how Deployment Center is deployed and used, for example:</td>
<td>The data collected does not contain user information or intellectual property, including:</td>
</tr>
<tr>
<td>• Deployment Center version</td>
<td>• Contact information</td>
</tr>
<tr>
<td>• Client browser type and locale</td>
<td>• Information about data created or managed in Deployment Center</td>
</tr>
<tr>
<td>• Participation count</td>
<td>• IT infrastructure identifiable information, including server IP addresses and host names</td>
</tr>
</tbody>
</table>

7. After the installation is complete, the script returns the URL to access Deployment Center. Record the URL to log on to Deployment Center. The URL has the form:

   http://host:serverPort/deploymentcenter

   The script also returns the location of the installation log files.

   The installation log file also contains the Deployment Center URL. In the Deployment Center root directory, navigate to:

   `deployment_center\logs\deployment_center_debug_timestamp.log`

   If you experience a problem in your installation or upgrade, see Troubleshoot Deployment Center installation or upgrade.

How to specify an existing repository during Deployment Center installation

If you have an existing directory that contains software kits on a separate server from Deployment Center, you may prefer not to duplicate that directory on the Deployment Center server. You have the option to create a mapped drive to the server and share the repository path with Deployment Center. During installation, specify the mapped drive to the shared location containing existing software.

On the server where you are installing Deployment Center, you need to ensure that the local system account can access the location where you want to map the drive. In the following procedure, the system user creates a scheduled task to mount the mapped drive to the repository.

1. Move your Teamcenter software into a software directory under your repository location. Be sure the software kits have been unzipped and their folders are inside the software directory.

2. Open a command window. Map a drive to your alternate repository using the following command:

   ```
   sc\tasks /create /tr "net use $NETWORK_DRIVE_LETTER:\\$SERVER_HOSTNAME\$SHARED_REPO_DIRECTORY $USER_PASSWORD /USER:$USER_NAME /persistent:yes" /tn $TASKNAME /sc onstart /RU SYSTEM
   ```

   Be sure that the specified user has write access to the shared directory. You need to restart the system for the scheduled task to run.
Example

```
scftasks /create /tr "net use Z: \10.134.68.64\repo
Pa22w0rd /USER:dcadmin /persistent:yes" /tn "MountZDrive"
/sc onstart /RU SYSTEM
```

This example mounts `\10.134.68.64\repo` as the Z: drive, and presumes the repository path provided to Deployment Center is Z:.

3. When you install Deployment Center, specify the `SNETWORK_DRIVE LETTER` in the `-repoDir` parameter, for example, `-repoDir=Z:`. Be aware that after you set the repository directory location, you can't change it later.

Continue defining your `deployment_center.bat` command arguments for the Deployment Center installation.

Upgrade Deployment Center

When you upgrade, all Deployment Center data is preserved, including software in the repository and deployed environment information. To upgrade Deployment Center:

1. Download the upgrade ZIP file for Deployment Center from the GTAC software Download page.

2. Extract the Deployment Center ZIP file to the server where you installed Deployment Center.

3. Stop the Deployment Center web server, including the service if it is running.

4. Check the supported JRE version of Java and the value of `JAVA_HOME`.

5. Open a command prompt window and navigate to the location where you extracted the Deployment Center upgrade software. Go to the `deployment_center` directory.

6. Run `deployment_center.bat` using the following arguments. All arguments are required for an upgrade.

   - `upgrade` (required)
     Run in upgrade mode.

   - `user` (required)
     Specify the user name for Deployment Center to validate the upgrade.

   - `password` (required)
     Specify the password for the Deployment Center user to validate the upgrade.

   - `serverDir` (required)
     Specify the full path to the directory for the Deployment Center installation.

   For example:
7. The script prompts you to choose whether to participate in the Product Excellence Program. This program anonymously shares information with Siemens PLM Software about how you deploy Deployment Center software. This information assists us in improving future releases of Deployment Center. Data is collected in the background as you use the software, without affecting performance or functionality.

Participation in the program is voluntary. If you do not want to participate, enter N. You can change your decision to join or opt out at any time.

The script returns the status of the upgrade and the location of the upgrade log files. If you experience a problem in your upgrade, see Troubleshoot Deployment Center installation or upgrade.

**Participate in the Product Excellence Program**

During installation or upgrade of Deployment Center, you were offered the opportunity to participate in the Siemens PLM Software Product Excellence Program. This program anonymously shares information with Siemens PLM Software about how you deploy Deployment Center software. This information assists us in improving future releases of Deployment Center. Data collection occurs in the background as software is used and does not affect performance or functionality.

After installation or upgrade, you can change your participation choice. After you log on to Deployment Center, you can:

- **Join the program**
  
  Enter the URL:
  
  ```
  http://dc_server:port/deploymentcenter/rest/softwareanalytics/updatesoftwareanalytics?enabled=true
  ```

  Deployment Center responds that enabling participation succeeded.

- **Opt out of the program**
  
  Enter the URL:
  
  ```
  http://dc_server:port/deploymentcenter/rest/softwareanalytics/updatesoftwareanalytics?enabled=false
  ```

  Deployment Center responds that disabling participation succeeded.

After you confirm your request, log out of Deployment Center and log on again for the change to take effect.

**Troubleshoot Deployment Center installation or upgrade**

If you have difficulty with installing or upgrading Deployment Center, look for log files in the location where you extracted the Deployment Center installation ZIP file:

The logs are in `deployment_center\logs`. The logon URL is available from the installation log.

- **dc_install_error.log**
  
  Provides a description of the installation or upgrade failure.

- **dc_install_debug.log**
Provides detailed information about the installation or upgrade operation.

- **dc_database_upgrade_error.log**
  Provides a description of the database upgrade failure.

- **dc_database_upgrade_debug.log**
  Provides detailed information about the upgrade operation.

Be sure you run the Deployment Center installation script from a location with no spaces or quotation marks in the path. For example, if your installation script is located in:

```plaintext
D:\DC Kits\deployment_center_2.1\deployment_center
```

you may get the following error:

```
Could not find or load main class Kits\deployment_center_2.1
\deployment_center\deployment_center\jar\com.dc.jrechecker.jar
'JAVA_HOME' is set to an unsupported version of Java.
```

The **D:\IDC** portion of the path is ignored. Remove the space in the path:

```plaintext
D:\DCKits\deployment_center_2.0\deployment_center
```

### Start Deployment Center

Before you access the Deployment Center web application from a web browser, start the Deployment Center web server. You can choose either of the following ways:

- **Automatically start the server as a service**
  
  If you specified the **-serviceName** argument during installation, the Deployment Center web server is installed as a service and started automatically.

  The **-serviceDName** argument, if specified, provides the **Services** display name. Otherwise, the service name defaults to the internal name specified by the **-serviceName** argument.

- **Start the server manually**
  
  If you did not specify the service arguments, start the Deployment Center service from its startup script. Navigate to the server directory specified by the **-serverDir** argument when you installed Deployment Center and run the **startdc.bat** script.

If you experience a problem starting Deployment Center, see Troubleshoot Deployment Center operations.

### Log on to Deployment Center

1. Enter the Deployment Center URL in the web browser. The form of the URL is:

   ```plaintext
   http://host:serverPort/deploymentcenter
   ```

   *host* is the server where Deployment Center is installed.
serverPort is the port number specified by the -serverPort argument for the Deployment Center installation script.

**Tip**

The URL displayed in the command window after Deployment Center installation finished.

The URL is also in the installation log file. In the Deployment Center directory, look for:

deployment_center\logs\deployment_center_debug_timestamp.log

2. Enter the user name and password as specified by the -user and -password arguments for the Deployment Center installation script.

The Deployment Center home page appears.

If you experience a problem in logging on to Deployment Center, see Troubleshoot Deployment Center operations.

**Troubleshoot Deployment Center operations**

You can consult log files if you have difficulty with Deployment Center operations, such as:

- Inability to log on to Deployment Center.
- Inability to add software, applications, or components to a Deployment Center environment.
- Failure to create a deployment script.
• Deployment Center operation failures such as internal server error, display problems, or missing configuration files.

Find the log files on the Deployment Center server in `deployment_center_server_dir\logs`:

• `web_server_debug.log`
  Provides a detailed description of Deployment Center operations.

• `web_server_warn.log`
  Provides a description of operation failures as well as other warnings.

• `web_server_error.log`
  Provides a description of operation failures.

• `spring_api.log`
  Provides third-party application information.

• `hibernate_api.log`
  Provides third-party application information.

**Backup and recovery procedures**

You can back up key Deployment Center software files for recovery in case of a failure. You can recover from a configuration error that cannot be otherwise changed in the system. You can also recover from a database corruption.

Deployment Center installation paths and parameters are referenced in the procedures. You need to be familiar with the **Deployment Center installation process**. In the procedures, `DC-install-dir` is the installation path to the Deployment Center.

**Back up the Deployment Center system**

**Note**

Best practices for backup frequency are after each deployment and when you add software to Deployment Center.

1. Stop the Deployment Center server.

2. If you set up a repository service, stop the service. The service name (and display name if specified) were set when you installed Deployment Center using the `-serviceName` and `-serviceDName` arguments.

3. Copy these database files to a safe location:
   
   `DC-install-dir\serverDir\db\deploy_center.h2.db`
   
   `DC-install-dir\serverDir\db\deploy_center.trace.db`
4. Record the list of software packages you downloaded to the repository. The repository directory is set to the location specified by the -repoDir during Deployment Center installation, for example:

   \texttt{DC-install-dir\repository\software}

   \textbf{Note}
   
   If you already recorded software packages and there are no changes to the repository since the last backup, you can skip this step.

5. Restart the repository service and/or start Deployment Center.

   If you encounter a problem, stop Deployment Center and the repository service and replace the database files from your backup. If that doesn't fix the problem when you restart Deployment Center, download and replace the software packages in the repository.

\textbf{Reinstall Deployment Center}

If your recovery is not successful, you may need to reinstall Deployment Center.

1. Stop Deployment Center, and delete the repository service.

2. Either move or rename the Deployment Center installation, in case you need to access the software directories to repopulate the repository.

3. Reinstall Deployment Center into the same location, using the same paths and ports as the original installation. To restore the database files, the repository path specified by -repoDir must be identical to the previous installation.

4. Update the repository with the same software packages that you recorded from the previous backup. If the repository software packages are safely available from the installation that you moved or renamed, copy those files.

   Wait for Deployment Center to update and recognize the software.

5. Stop the Deployment Center server.

6. If you set up a repository service, stop the service.

7. Copy the backup database files to your current Deployment Center installation:

   \texttt{DC-install-dir\serverDir\db\deploy\_center.h2.db}

   \texttt{DC-install-dir\serverDir\db\deploy\_center.trace.db}

8. Restart the repository service and/or start Deployment Center.

   Deployment Center should be restored to the state it was in from the last backup.
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Chapter 3: Managing Teamcenter environments

Manage the repository

The repository stores the software kits that Deployment Center uses when you create or register Teamcenter environments. It also provides the software and applications choices for installation or update in Deployment Center. To access the repository, log on to Deployment Center and click SOFTWARE REPOSITORIES.

Manage software kits

The Deployment Center repository directory structure contains a software directory for your unzipped software downloads. The -repoDir argument for the Deployment Center installation script specifies the repository directory path to the software location where you store the downloaded software.

Deployment Center only finds software in unzipped subdirectories of the software directory. Deployment Center can read directories nested under software, which mean you can have subdirectory categories, such as software\ActiveWorkspace, provided they contain unzipped directories. Software that is in a ZIP file or placed in another location on the server is not scanned.

Note

If your Teamcenter environment has multiple operating systems, place only one operating system software kit for each software version in the Deployment Center repository. If you have multiple software kits for the same software version on Windows, Linux, and UNIX, put only one of the system kits in the repository. When you are ready to deploy, then you need to be sure all the software kits are in the software location specified by the deploy.bat script when you run it.

For existing environments, Teamcenter software that matches your currently installed Teamcenter environment must be placed in the repository directory to successfully register and update the environment.

Review repository contents

The Contents tab displays information about the software kits that are recognized and scanned by Deployment Center. The Software Media table displays information about each software kit, such as the name and version of the software, its release type and platform, and whether it has a dependency. Dependent software must be present before you choose software to install. Deployment Center refers to the base Teamcenter software as Foundation software. The repository services polls for software at 10 second intervals and updates this list as necessary.

1. For existing Teamcenter environments, download the Teamcenter software that match the versions currently used in your environment. Be sure to download the major version and the latest minor release for your Teamcenter version. For example, if your Teamcenter environment
is running version 11.4, download the Teamcenter 11.2 major release and the Teamcenter 11.4 minor release.

2. Unzip the software kits and copy the unzipped directories to the software subdirectory in the repository.

3. Download the software installation or update kits for the versions that you want to deploy in a Teamcenter environment.

4. Unzip the software installation or update kits and copy the unzipped directories to the software subdirectory in the repository.

**Tip**

The Repositories page displays the first platform it finds for a specific software download version. If your environment has multiple operating systems, you need only one software kit for each version of software in the repository. However, if you have software kits for multiple operating systems for the same version, be sure to put them all in the location specified by the `-softwareLocation` argument when you deploy the generated scripts.

5. Log on to Deployment Center, and click SOFTWARE REPOSITORIES.

   The Software Repositories page opens to the Contents of the repository and displays the Software Media table.

6. Check the list of software to verify that it is correct and complete for your planned deployment. Note whether there are missing dependencies as noted in the DEPENDENCIES column. If so, retrieve the missing software and copy it into the repository.

If you experience a problem in adding software to the Deployment Center repository, you can troubleshoot the repository service.

**Update repository properties**

The Overview tab provides helpful information about the server and the repository. The system information includes disk space, which you can monitor when you put software kits in the repository. The available and used disk space values are updated when you add or change software kits in the repository.

You can edit some of the repository properties.

1. Click Start Edit to change the following information:

2. You can change the following information:

   - **Repository Name**
     Enter or update a name for the repository.

   - **Location**
Enter or update a location for the repository. You can use any convention you wish, such as geographical location, the name of a facility, or another value that helps you define the location.

- **Comments**

Enter or update additional information that might be helpful to an administrator.

3. Click **Save Edits**.

To cancel your changes, click **Cancel Edits**.

**Troubleshoot the repository service**

If you have difficulty with software not appearing on the **Software Repositories** page, you may have repository scanning issues or software file problems. The repository log files are located on the Deployment Center server in `deployment_center_server_dir\repotool\logs`:

- **media_scanner_debug.log**
  Provides a detailed description of Deployment Center software scanning operations.

- **media_scanner_error.log**
  Provides a description of software scanning operation failures.

- **tem_config_rest_service.log**
  Provides the communications information between the Deployment Center server and the repository scanning utility.

**Manage environments**

The **Environments** page lists all environments being tracked by Deployment Center. You can view, create, and delete environments. To access the list of environments, log on to Deployment Center and click **ENVIRONMENTS**.

**Deploy software in an environment**

The **Deploy Software** tab displays the selected software used by environments currently registered, which is necessary to proceed with deploying updates. If an environment is new, the selected software list may be empty. This is where you begin the software deployment process.

**View an environment’s properties**

The **Overview** tab displays the environment’s properties, such as the architecture, site, software version, applications, and components installed in the environment. Click an environment to learn more about it.

- Review the **Properties** for the environment.

  If an environment is new, the **Overview** displays the information used to create it.
You can edit some environment properties.

- Review the **Software**, **Applications Installed**, and **Components** for an existing environment. You can click a selection to display more information in the right pane.

  If an environment is new, **Software**, **Applications Installed**, and **Components** may not be populated, so no Teamcenter environment information may be displayed.

### Verify software, applications, and components

On the **Environments** page, you can review the software, applications, and components for each environment.

**Software**

You can verify the status of software for the selected environment. The list includes installed and pending software. You can select the software package to see additional software details.

**Applications Installed**

You can verify the status of applications for the selected environment. The list includes installed and pending applications. You can select an application package to see additional application details.

Applications are associated with their installed software, such as Search for Active Workspace.

**Components**

You can verify the status of components for the selected environment. The list includes installed and pending components. You can select the component package to see additional information about component settings. Components are associated with their applications, such as Indexing Engine and Indexer for Search.

The component information in the right pane offers two views of the information. In the upper right corner, you can choose the view:

- **Show all parameters**
  
  Required parameters view displays only required parameter information. Click to expand the view to display both required and optional parameters.

- **Show only required parameters**
  
  All parameters view displays both required and optional parameter information. Click to collapse the view to required parameters.

### Edit environment properties

On the **Environments** page, you can edit some environment properties. Click the **Overview** tab to display the properties of the selected environment.

1. Click **Start Edit** to display the editable fields.
2. You can change the following information:

   • **Environment Name**
     Displays the name provided during setup for the environment. The environment name is specified in the `-environment` argument of the `send_configuration_to_dc` script.
     You can update the name for the environment.

   • **Environment Type**
     Displays the type of the environment. The available types are **Integration**, **Development**, **Production**, **Test**, and **Training**. The type is set to **Production** by default when the environment is registered, but you can select another type.

   • **Location**
     Displays the location of the environment. You can enter or update the geographical location for the environment, such as a city, the name of a facility, or another value that helps you define the location of the environment.

   • **Comments**
     Displays additional information entered by the administrator. You can enter or update information about the environment.

3. Click **Save Edits**.
   
   To cancel your changes, click **Cancel Edits**.

### Create environments

You can create an environment for your planned deployment. When you are ready to add software to your new environment, Deployment Center displays only the versions of **Available Software** that are supported in a new environment.

**Create an environment**

1. Log on to Deployment Center, and click **ENVIRONMENTS**.
   The **Environments** page lists currently planned and registered environments.

2. On the far right below the command bar, click **Add**.

3. The new environment appears highlighted in the list. Choose **Overview** to display its information.

4. You can edit some of the properties, such as **Name** and **Type**. On the command bar:
   
   Click **Start Edit** to edit properties. To save your changes, click **Save Edits**.
   
   To cancel your changes, click **Cancel Edits**.
Register environments

Register your environments in Deployment Center by running the send_configuration_to_dc script on the corporate server that hosts each Teamcenter environment. If the environment is distributed across multiple servers, you must run the script on each machine that is part of the specific Teamcenter environment. The script sends configuration information about the applications and components that are currently installed to Deployment Center.

After the environment is registered, you can view its configuration information and verify the content. Deployment Center saves information about server machines deployed in your environments.

- **View the machines** used in deployed Teamcenter environments from the MACHINES tile on the Deployment Center home page.
- **Select a machine from a list of servers** when configuring components.

**Caution**

Before updating an existing registered Teamcenter environment, be sure that you run the send_configuration_to_dc script to update the environment information. Configuration changes performed locally on Teamcenter servers since the last time the send_configuration_to_dc script ran could be overwritten.

1. On the machine hosting the Teamcenter environment, install the supported version of the JRE and set JAVA_HOME to the location.

2. Open a command prompt window, and set TC_ROOT to the Teamcenter installation directory if it's not already set.

3. From the location where you installed Deployment Center, navigate to the additional_tools\Teamcenter\send_configuration_to_dc directory and find the send_configuration_to_dc.zip file. Copy and unzip the file. Place the extracted directory on the machine hosting the Teamcenter environment.

4. In the command prompt window on the Teamcenter host, navigate to the send_configuration_to_dc directory. Run send_configuration_to_dc.bat (Windows) or send_configuration_to_dc.sh (Linux or UNIX) using the following arguments. Required arguments are noted.

   - **-dcurl** (required)
     Specify the URL you use to access Deployment Center.

   - **-dcusername** (required)
     Specify the user name for Deployment Center as defined when installing Deployment Center.

   - **-dcpassword** (required)
     Specify the password for Deployment Center as defined when installing Deployment Center.

   - **-environment** (required)
Specify a name to identify the environment being scanned. Because an environment is ordinarily identified by its site ID, this argument allows you to create a readable label that makes it easier to identify the Teamcenter environment.

- **config** (optional)

Specify the ID value for the configuration used when installing the Teamcenter environment. Specify this argument if multiple configurations are installed in a single TC_ROOT location using the TEM installer.

For example:

```
```

After the scan completes, the script returns the message:

All operations completed successfully.

If you experience a problem in registering environments with Deployment Center, see Troubleshoot registering environments.

### Remove environments

You can remove an environment from the **Environments** list in Deployment Center.

1. Log on to Deployment Center, and click **ENVIROMENTS**.

   The **Environments** page lists all environments.

2. Select the environment you want to remove.

3. Click **Delete** on the command bar and confirm the deletion.

The environment is only removed from Deployment Center tracking. The Teamcenter system remains intact.

### Troubleshoot registering environments

You can consult log files if you have difficulty with sending an environment configuration to Deployment Center (using the **send_configuration_to_dc** script), such as:

- Sending configuration to Deployment Center fails.
- Inability to communicate with a Deployment Center server.
- Invalid credentials passed when sending environment configuration.

The registration configuration log files are located on the Teamcenter environment server in **send_configuration_to_dc_dir\logs**:

- tem_config_scanner_error_timestamp.log
Provides a description of environment scanning operation failures.

- **tem_config_rest_service_timestamp.log**
  Provides the communications information between the Deployment Center server and the `send_configuration_to_dc` utility.

**View registered machines**

View the machines used in deployed Teamcenter environments. Select a machine name from the list to view its properties, such as operating system, disk capacity, and free disk space.

1. Log on to Deployment Center, and click **MACHINES**. The **Machines** page lists all servers used by components in deployed environments. When you select a machine, the **Overview** provides information about the server where one or more software components are installed.

2. Verify that the properties for the server machine are what you expect.

Properties for a machine from a deployed environment include:

- **Machine Name** and **IP Address**
  Identifies the machine by the server name and IP address.

- **OS** and **OS version**
  Displays the operating system type and version installed on the machine.

- **Local Time**
  Displays the current date, time, and time zone at the machine's location.

- **Disk Capacity** and **Disk Free**
  Displays the total disk space and the free space available. The pie chart to the right displays the same information visually.

- **Last Update**
  Displays the last time information about this server was refreshed. The information is obtained and sent by the `send_configuration_to_dc` utility.
Chapter 4: Deploying software using Deployment Center

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Deployment tasks

The **Deploy Software** page displays each step in the deployment progress bar. In each task, Deployment Center prompts you to make selections and provide information. At any time in the process, you can save your work and exit. The settings are stored in Deployment Center, and you can return to the deployment process at your convenience.

- **Dark blue** means the task is available and is currently selected.
- **Medium blue** means the task is available.
- **Gray** means the task is not available yet. These tasks become available as steps within the previous tasks are completed.

Click a chevron to go to that task. You can revisit any task you previously completed to make changes. For example, if you completed the **Components** task, you can still return to the **Applications** task and make changes.

Deployment procedure

**Caution**

Before proceeding with an existing registered Teamcenter environment, be sure that you run the `send_configuration_to_dc` script to update the environment information in Deployment Center. Configuration changes performed locally on Teamcenter servers since the last time the `send_configuration_to_dc` script ran could be overwritten.

1. Open the **Environments page** and choose the environment where you want to install software. The **Deploy Software** page provides access to the deployment tasks.

2. **Software**
   
   Choose the software to install. The software determines the list of available applications. For example, if you choose Active Workspace software, you can install the applications it provides.

3. **Options**
   
   Choose single server or multiple server deployment for **Environment Type**.
   
   Choose the Java or Windows architecture for **Architecture Type**.

4. **Applications**
Choose the applications. The list of available applications depends on the software selected in the **Software** task. Some applications may be automatically selected for you by default.

Each software package can have one or more applications in its bundle. Applications provide business logic, data model, work processes, and administration data for specific business uses, industries, or integrations. In this step, you do not need to know details of your network or configuration of software or hosts.

5. **Components**

Choose and configure components. Components run on the servers in your environment. Some components are automatically selected for you as required by the applications selected in the **Application** task. You need to configure any component that is not listed as 100% complete.

Component status:

- **Pending Install** components will be installed during deployment.
- **Pending Update** components are already installed in your environment, but they need updates to support your selected applications.
- **Installed** components are already installed in your environment, and they don't need any updates.

You need to know the server hosts on which components will be installed or updated, user names and passwords for the server component, and component URLs. Some components may have additional required or optional settings.

6. **Deploy**

Generate deployment scripts. This task is not available until the **Components** task is complete.

Deployment scripts contain the information you configured in Deployment Center for the servers in your environment. The scripts install the software, applications, and components onto each target machine in your environment.

7. **Run the deployment scripts.**

After the scripts and software ZIP files are generated, copy them to each target machine and run them.

### Deploy in a multiple operating system environment

If your deployment environment has multiple operating systems, you must place the software kits for only one of the operating systems into the Deployment Center repository. Deployment Center only recognizes the first kit it finds for a specific version. For example, if you have Teamcenter 11.4 software kits for Windows, Linux, and UNIX, put only one system's software kit in the repository.

1. Put the software kits for one of the operating systems for your environment in the Deployment Center repository. Don't drop all the software kits for the same version into the Deployment Center repository, as you can't choose which operating system Deployment Center finds first.
2. Run Deployment Center and enter your configuration settings. Deployment Center prompts for the selections and parameters, regardless of operating system, to deploy the applications and components.

3. Generate the deployment scripts. Deployment Center creates the deployment scripts correctly for the supported platforms in your environment.

4. **Stage the software kits** for all of the operating systems in the repository, and be sure it's accessible to the target environment servers.

5. Run the `deploy.bat` script on each of the target servers, specifying the repository location in the `-softwareLocation` argument.

**Upgrade and maintenance in your environment**

Deployment Center can update software or components in any registered Teamcenter environment. Before you perform an upgrade or maintenance, you must run the `send_configuration_to_dc` script on the target servers to send the latest environment updates to Deployment Center. Deployment Center then guides you through selecting software, applications, and components.

Deployment Center upgrade and maintenance use the same underlying process as installation. When you want to update your environment, choose the version of software you want to apply. Deployment Center determines what to install or update based on what is required by the selected version.

**Upgrade software**

The deployment tasks for upgrading are similar to installation:

1. Ensure the current version of software for your environment is in the Deployment Center repository.

2. Download the version of updated software and place it in the Deployment Center repository.

3. Open the **Environments page** and choose the environment where you want to update software. Begin the **Deploy Software** tasks.

4. **Software**

   Choose the software to upgrade from the **Available Software** list. The software selections determine the list of available applications that you can install during an upgrade. Applications that must be updated are automatically selected. The **Selected Software** list displays currently installed versions and latest pending versions for the environment. If the software you need is not listed, check whether it is listed in the repository.

5. **Options**

   Choose single server or multiple server deployment for **Environment Type**. If you previously had a **Single Box** environment, you can choose **Distributed**; however, you will need to update the server information for components. If an environment is already deployed on multiple servers, **Single Box** is not available.

   The **Architecture Type** for your environment is automatically selected and can't be changed.
6. **Applications**

Applications that are already installed are automatically included for update. You can add other applications from the list. Applications that display a **Pending Install** status are waiting for deployment to complete. Applications that are installed but need updates to support your selected software display the **Pending Update** status.

7. **Components**

It's possible that a selection from the current update may cause a previously configured component to need more information. The component displays the % configured. If it's less than **100%**, complete the required parameter values. Components that have no impact from the selected applications upgrade can be ignored (showing **100%** configured).

Components that are not yet installed display the **Pending Install** status.

Components that are installed but need updates to support your selected applications display the **Pending Update** status.

8. **Deploy**

Generate deployment scripts for the upgrade. This task is available when the **Components** task is complete.

Deployment scripts contain the upgrade information you configured in Deployment Center for the selected environment.

9. **Run the deployment scripts**

After the scripts and software ZIP files are generated, copy them to each target machine and run them.

**Perform maintenance**

You can update component configuration information to perform component maintenance. Use the **Deploy Software** tasks bar to navigate to the **Components** task.

1. Open the **Environments** page. Select the environment where you want to update components and navigate through the **Deploy Software** progress bar tasks to **Components**.

2. **Components**

   Review the components on the list that are already installed in the Teamcenter environment. You can change values only on editable parameters for installed components.

   Components with updated parameter values display the **Pending Update** status.

3. **Deploy**

   Generate deployment scripts for component maintenance. This task is available when the **Components** task is complete.

   Deployment scripts contain the parameter changes for the selected environment. After the scripts are generated, copy them to each target machine and then run them.
**Software task**

**Deploy Software**

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**Selected Software**

In this task, select the software to install from the list of installable applications. The software you select determines the list of applications available in the **Applications** task. The **Selected Software** list displays both current and pending installations for the environment.

Selecting a minor version of software also automatically adds its underlying major version. For example, choosing the minor version Teamcenter 11.4 automatically adds the major version Teamcenter 11.2.

A selected version of Teamcenter software can make additional software available. The **Available Software** choices are dependent on a version compatible with the selected version of Teamcenter. For example, if Teamcenter 11.4 is selected, Active Workspace 3.4 could become available.

1. In the **Software** task, click **Edit Selected Software** to add software.
   
   This **Available Software** panel displays the software choices.

2. The **Available Software** panel lists software from the repository. The software status displays information about the software kit. After making your selections, click **Update Selected Software** to add them to **Selected Software**.

   If the software you need is not listed, you must **add it to the repository**. Add software as needed, but you may have to choose applications and configure components before deployment.

3. When your **Selected Software** list is complete, go to the **Options** task.

**Options task**

**Deploy Software**

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**Options**

In this task, choose the deployment options for your environment.

1. Choose the **Environment Type**.
   
   - Choose **Single box** to install all components on a single server.
     
     After you define **Machine Name**, **OS**, and **Teamcenter Installation Path** for one of the components, those values are adopted by the other components.
     
     If an environment is already deployed on multiple servers, this type will not be available.

   - Choose **Distributed** to install components on any server in an environment. **Machine Name**, **OS**, and **Teamcenter Installation Path** configuration values are shared only with other components that are required to be on the same server.
Chapter 4: Deploying software using Deployment Center

This type may be selected for you if your environment is already set up as a distributed environment.

You can change the value from Distributed to Single box if an install or an update is not in progress. For configured components that are not yet installed, Machine Name, OS, and Teamcenter Installation Path are changed to the values specified for the corporate server component.

2. Choose Architecture Type.
   - Choose Java EE to filter component choices to the Java EE architecture.
   - Choose .NET to filter component choices to the Windows .NET architecture.

If your environment already has deployed one of the architectures, the type is selected and can't be changed.

3. When your selections are complete, click Save Environment Options to go to the Applications task.

 Applications task

Deploy Software Overview

1 Software 2 Options 3 Applications 4 Components 5 Deploy

Selected Applications

In this task, choose applications for the software you selected. The list of available applications is determined by the Selected Software packages. Each software package includes one or more applications as a part of its bundle. The applications contain components, which you select later in the Components task.

Some applications are automatically selected based on your Selected Software. For example, if you choose Active Workspace, the Selected Applications list displays the applications that are configured as required for installation.

Applications that have a Pending Install status are waiting for installation deployment to complete. Applications that have a Pending Update status are already installed but need an update to support other selections,

1. In the Applications task, click Edit Selected Applications to add applications.
   - The Available Applications panel displays the application choices.

2. In Available Applications, choose the applications to install. If you choose an application that has one or more required applications associated with it, the associated applications are automatically selected. Click Update Selected Applications to add them to the Selected Applications list.
3. You can add or remove applications as long as they are not already installed. Selected applications show the Pending Install status. When your Selected Applications list is complete, go to the Components task.

Components task

In this task, configure components for installation. Components provide the functionality for your environment. The Selected Components list displays required components that are automatically added from the Selected Applications list. Selected Components also displays optional components that were either already installed or previously selected. You can add more optional components from the Available Components panel.

Components that have a Pending Install status are waiting for installation deployment to complete. Components that have a Pending Update status are already installed but need an update to support other selections.

Some administrative tasks require that you have server names, user names, passwords, URLs, and other information available for the deployment. The following conditions may apply during component configuration:

- If a server machine was previously deployed in another environment or is specified in the current deployment for a different component, you can select it from the Machine Name list.

- If a component has a dependency on another component that is already defined, those values are shared with dependent components. This means that the component displays some percentage of completion.

- If you have not configured a component, the state may be either Start or some percentage complete if it has a shared dependency.

- When you are defining parameter values, some fields may not be editable. For example, if the component is already deployed in an environment, some parameters can’t be changed (such as Machine Name and OS).

- If you selected the Single Box environment type in the Options task:
  - Specifying a Machine Name, OS, and Teamcenter Installation Path for one component shares those values with the remaining components. If you change these values on one of the components, the changes are propagated to the other components when you save.
  - If a component is already selected or installed, it is only listed as an available component if multiple instances of that component are supported.

Add a component

1. In the Components task, click Add component to your environment to add components.
The **Available Components** panel displays the optional component choices.

2. In **Available Components**, select the components to install. Then click **Update Selected Components** to add them to the **Selected Components** list.

3. In **Selected Components**, the **COMPLETE** column displays the state of completion for required component settings.

4. Click a component in the list to display its parameters in the right panel. This panel initially displays only required parameters. You must enter values for settings that appear in required parameters view. You can toggle the view between required parameters and all parameters.

   **Show all parameters**
   Required parameters view displays only required parameter information. Click to expand the view to display both required and optional parameters.

   **Show only required parameters**
   All parameters view displays both required and optional parameter information. Click to collapse the view to required parameters.
5. Completing all of the required settings pushes the state to 100% complete. If you don’t have all the information you need, you can save your settings at any time and return to finish them.

For example, if you are installing the corporate server, required parameters include machine name, platform, Teamcenter installation path, and administrative user information. If you expand to Show all parameters, the corporate server displays additional optional settings.

6. When you are finished entering settings, click Save Component Settings.

7. The next component that is not complete appears in the right-side panel. When all Selected Components are 100% configured, go to the Deploy task. The Deploy task is not available until the Selected Components are all complete.
Remove a component

You can remove a component from the list, provided that:

- The component is optional.
- It has a status of **Pending Install**.

Dependent components that were added to the environment with the main component are also removed for the same server. Other components of the same type are not removed. For example, if you have two server pools, removing one server pool removes its dependents but the other server pool remains.

1. In **Selected Components**, click the component you want to remove.

2. From the command bar, click **Remove**.

   You are prompted to confirm removing the component from the list.

**Deploy task**

In this task, generate deployment scripts for the components you want to install. Deployment scripts contain the information you configured in Deployment Center for the selected environment. The scripts install the software, applications, and components on to each target machine in your environment.

When the scripts are finished, the **Deploy Instructions** panel displays information about the deployment and instructions for proceeding with the deployment. You must copy the scripts to each target machine and run them to complete the installation.

1. To generate deployment scripts, click **Generate Install Scripts**.

   Deployment Center generates installation scripts, and reports information about the scripts in the right panel.
2. In the Deploy Instructions panel, you can view the report about the deployment, including the location of the deployment scripts and the instructions for continuing the deployment.

   - **Script Generation Date** displays the time stamp for the local date and time of script generation.
   - **Deployment Overview** describes the deployment covered by the scripts.
   - **Software To Be Installed** lists the software required to deploy the components.
   - **Software Needed For Install** lists software that is already installed on the machine but is still needed for this process to deploy other components.
• **Deploy Script Directory** displays the path to the location of the ZIP files containing the generated scripts. Go to the ZIP file directory and check for one or more ZIP files corresponding to the machines in your Teamcenter environment. Look for the `Deploy_Instructions.html` file, which contains the same information and instructions that you reviewed in the report.

• **Deploy Scripts** displays the ZIP files that were generated for each server along with the associated component names. Each ZIP file contains the installation scripts for a single server.

If all components are to be installed on the same machine, there is only one ZIP file. The ZIP file name ends with the target machine name where you run the script. For example, if the ZIP file is named `20180511_202452EDT__Sandbox_LM6W006.zip`, it runs on the `LM6W006` machine. Run an installation script only on its designated machine.

3. After you determine that the scripts you need are in the directory, you can proceed with the deployment.

## Run the deployment scripts

The generated scripts are saved in the repository staging area on the Deployment Center server. The `-repoDir` argument of the `deployment_center.bat` installation script set the path to the `staging_directory` location. The `Deploy_Instructions.html` file is saved to the same repository. It contains the same information and instructions that you reviewed in the `Deploy Instructions` panel of the `Deploy` task.

**Caution**

Before you deploy on an existing Teamcenter environment, be sure that you ran the `send_configuration_to_dc` script to update the configuration information in Deployment Center before making changes. Configuration changes performed locally on Teamcenter servers since the last time the `send_configuration_to_dc` script ran could be overwritten.

1. In the `Deploy Instructions` panel of the `Deploy` task, find the `Deploy Script Directory` section and take note of the path to the repository staging directory.

   On the Deployment Center server, open a file explorer and navigate to `staging_directory`.

   There may be one or more subdirectories under the staging directory following the pattern:

   ```
   environment_name\install\timestamp
   ```

   `environment_name` is the name of the Teamcenter environment for your deployment, and `timestamp` is the date and time that the deployment scripts were generated.

2. Determine which subdirectory you need, and find the installation ZIP files and the `Deploy_Instructions.html` that you generated. The ZIP files have the naming convention:

   ```
   timestamp_environment_host-name.zip
   ```

3. Before you run the deployment scripts, make them available to the designated servers in your Teamcenter environment.
Copy the ZIP files to a directory that is accessible to the servers in your environment using one of these methods:

- **Copy the ZIP files directly to each server and unzip them**
  Select this method if you want to run the deployment locally on the machine. You must copy the correct ZIP file that matches each server. Be sure the server host name matches the *host_name* in the ZIP file name.

- **Copy the ZIP files to a shared location, unzip them, and map a drive on each server**
  Select this method if you want to run the deployment from a common location accessible to all the servers in the Teamcenter environment. You must share the deployment location by mapping a drive to it on each server.
  
  Choose this method when you have multiple operating systems in your environment.

If you unzip on a UNIX or Linux system, be aware that path and file names are in mixed case. Avoid converting path and file names to lowercase, as paths are case sensitive on these systems. See the documentation for your ZIP utility for information.

4. Set `JAVA_HOME`.

   `JAVA_HOME` can be set to the Java JDK location or the Java JRE location.

   If you are installing the Active Workspace Client Java EE, `JAVA_HOME` must be set to the Java JDK location.

5. If a Teamcenter server manager is running, stop it.

6. Open a command prompt window and navigate to the location where you unzipped the files.
   
   Be sure you logged in as an Administrator or a user with administrative privileges before executing the deployment script.

7. Run the `deploy.bat` (Windows) or `deploy.sh` (UNIX or Linux) script using the following arguments:

   - **-dcusername**
   
   Specify the user name for Deployment Center as defined when installing Deployment Center.

   - **-dcpassword**
   
   Specify the password for Deployment Center as defined when installing Deployment Center.

   - **softwareLocation**
   
   Specify the location in the `softwareLocation` argument, for example,

   ```
   -softwareLocation=D:\deploy_software
   ```
Tip
On Windows, you can omit specifying a software location when you run the deployment script. By default, the deployment script looks for the installation files on the M drive. The script takes a -softwareLocation argument, which you can omit if you map the shared drive to M. Be sure that the M drive is free on each target machine when you set up the mapped drive for the shared location.

Example
On a UNIX system:

```bash
./deploy.sh -softwareLocation=/kits/
  -dcusername=dcadmin -dcpassword=dcadmin
```

When the installation is complete, the command prompt returns the message:

Deployment action successfully completed

Log files are in the directory where the installation ZIP file was unzipped.

Tip
If you have multiple Teamcenter servers in your environment, you can run deployment scripts on them in parallel. Running deployment scripts on Teamcenter servers in parallel is supported in release 11.4 and later.

First, run the deployment script on the primary business logic server (the corporate server). Deployment Center uploads a dataset to the volume that contains key items from the TC_DATA directory, which provides the necessary information for deploying on the remaining servers. Then you can subsequently run the install or update deployment script on the rest of the servers concurrently, saving a significant amount of time.

If you experience a problem in running the deploy script, see Troubleshoot the deployment script.

Troubleshoot the deployment script
You can consult log files if you have difficulty with performing a deployment on a target server (using the deploy.bat or deploy.sh script), such as:

- Inability to locate the software required by the script (as specified by -softwareLocation or in the Windows mapped M: drive location).
- Inability to communicate with a Deployment Center server.
- A deployment failure.

The log files are located in deployment_script_dir\logs on the Teamcenter machine where you are running deploy.bat or deploy.sh:
• **deployer_timestamp.log**
  Provides a detailed description of the deployment operation.

• **scanner_timestamp.log**
  Provides information about the software scanning performed during deployment.

When the deployment script runs on a Teamcenter server, it may encounter errors that are outside the scope of Deployment Center. If an error occurs when you run `deploy.bat` or `deploy.sh`, check the log file `deployer_timestamp.log`:

1. Look for a section titled **Diagnostic Checks Details**, which provides validation information such as users and passwords specified in the deployment script.

2. Look for the point of failure and check whether the error notification is followed by a path to another log file on the Teamcenter server. For example, a Business Modeler IDE error can generate its own log file, which is saved on the Teamcenter server. The path to other log files is provided in the `deployer_timestamp.log`.

3. If the script reports an error without an explanation, check Teamcenter server error logs, which are located in either `TC_ROOT/logs` or the server’s temporary directory (for example, `TEMP` or `TMP`).

   In the Teamcenter error logs, look for an error that has a timestamp for approximately the same time as the error logged in `deployer_timestamp.log`.

   **Tip**

   Be sure that your environment software is not running when you deploy.

   On AIX systems, you may see an error that a file can't be overwritten because it's associated with a running process. Change the permissions on the file to write (755), and you can complete the deployment.
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Chapter 5: How to deploy the Business Modeler IDE templates on Teamcenter

Deploy Business Modeler IDE packages

Users can generate a Business Modeler IDE template package in Teamcenter 11.3 or later that can be deployed to Teamcenter environments using either Deployment Center or Teamcenter Environment Manager (TEM). This consolidated output directory contains templates, libraries, and deployment configuration files.

To deploy a Business Modeler IDE template package, obtain the directory of the template package output generated by the Business Modeler IDE. Place the Business Modeler IDE output directory in the software subdirectory of the Deployment Center repository.

To ensure you have a supported template package, check:

• Directory naming convention

  `template-internal-name_OS_template-version_build-version_YYYY_MM_DD_HH-MM-SS`

  An optional template version may be assigned by the Business Modeler IDE user to track the versions of a template package. If the Business Modeler IDE user assigns a build number, the template is in development. The build version tracks iterative testing before the template is ready for production. Template versions and build versions are expressed as integers separated by periods, up to four places.

• `artifacts` subdirectory

  Contains the template software ZIP files for deployment.

• `dc_contributions` subdirectory

  Contains the template bundle information (called packages) for deployment by Deployment Center. If you use TEM, this directory is ignored.

• `tem_contributions` subdirectory

  Contains the template bundle information for deployment by TEM. If you use Deployment Center, this directory is ignored.

• `media_teamcenter_template-package-name.xml` file

  Provides the application names to both TEM and Deployment Center for deployment.

The Deployment Center repository displays Dependencies as specified within Business Modeler IDE packages using package IDs.

For information on creating and updating Business Modeler IDE packages, refer to the Business Modeler IDE documentation included with Teamcenter.
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